

Raceway Auto & Truck Parts

Terms of Limited Warranty & Returns

All parts sold by Raceway Auto & Truck Parts come with a standard 90 day parts only warranty. This warranty is valid for 90 days from the date of the original sale and does not include any labor coverage. D.O.A. labor warranties are available for first 90 days for an additional cost. Extended warranties, if purchased, are available on all parts and range from 1 year to 5 years. Please consult your salesperson for additional warranty options. The following terms and conditions apply to all parts purchased at Raceway Auto & Truck Parts:

“Platinum” 5 Year/100k Mile Extended Parts and Labor Limited Warranty

5 years from the time of purchase and we will pay in case of defect, labor in the amount listed in this paragraph. We will pay for the labor, at the rate of \$50 per hour based on the amount of hours stated by the All Data/Mitchell Flat Rate Manual.

“D.O.A.” 90 Day Labor Warranty

The D.O.A. labor warranty is limited to a total maximum amount payable on labor of (\$400 on Gas Engines, \$650 on Diesel Engines, \$250 on FWD Transmissions, \$250 on AWD Transmissions, \$200 on RWD Transmissions, and \$125 on Axle Assemblies) all other components not listed in this paragraph, carry a labor warranty limited to a maximum 50% of the “actual purchase price”. The “actual purchase price” is the price paid, less any discounts, or negotiations, which reduce the price in any way and less any shipping costs.

1. All warranties are valid for original purchaser only. Warranty is non-transferable.
2. Extended warranty applies only to original part purchased. In case of defective part and extended warranty is used, replacement part only has a 90 day parts only warranty and extended warranty may be purchased again.
3. Extended warranties must be purchased at the time of the original sale and will be printed on the front of this invoice.
4. No labor will be paid to replace or repair any part unless a labor warranty was purchased. See Warranty Brochure for labor limits.
5. Raceway Auto & Truck Parts may replace, repair or refund any parts under warranty or extended warranty at our discretion.
6. Raceway Auto & Truck Parts warrants all parts to work properly and fit the requested application.
7. Labor is \$50.00 per Mitchell Flat Rate hour. All repairs must be approved by Raceway Auto & Truck Parts LLC, ie, a signed repair order. Failure to do so will void all claims and warranties.
8. Electrical parts (such as, but not limited to, alternators, coils, switches, computers and control modules) are not eligible for refunds. They will be exchanged or repaired at Raceway Auto & Truck Parts discretion.
9. Refunds on merchandise originally paid for by check will be refunded by check, ten business days after the date of invoice.
10. The original receipt must be presented for returns, credits or warranty claims.
11. Raceway Auto & Truck Parts does not cover or reimburse for the loss of time, inconvenience, loss of vehicle use, towing expense or any other consequential expenses in any of our warranties.
12. Returns of incorrect or not needed parts must be made within 30 days of original purchase.

Parts that are returned due to customer error/fault will be charged a 30% restock fee.

Other Conditions

Cores: All cores must be returned complete and within 30 days of purchase for core refund.

Engines: Engines are sold as complete long blocks. Items such as, but not limited to, intake manifolds, exhaust manifolds, water pumps, wiring, sensors, thermostats, hoses, seals, timing belts, spark plugs, injectors, distributors, throttle body/valve, gaskets, etc. are not guaranteed or covered under any Raceway Auto & Truck Parts engine warranty. It is the responsibility of the customer to ensure these accessories are inspected and/or replaced upon installation. Proper fluid use and fluid levels must be maintained at all times. Head gaskets are warranted to be in proper working condition. Core engines must be complete, undamaged, and are able to make 3 rotations for full refund.

Transmissions and Transfer Cases: Gaskets, seals, and external electrical related parts are not warranted. It is the responsibility of the customer to inspect and/or replace these items at the time of installation. Transmissions must have new filters installed and be serviced to factory specifications. Proper fluid use and fluid levels must be maintained at all times. Coolant lines must be flushed and cleaned at the time of installation, properly seat torque converter in automatic transmissions. All automatic transmissions purchased must be professionally installed. (Must provide receipt) Failure to do so voids warranty.

Axle Assemblies and Differentials: Warranty applies to the gear set, housing, axle shafts and hubs. There is no warranty on brakes or brake hardware. Gaskets, seals and external electrical related parts are not warranted. It is the responsibility of the customer to inspect and/or replace these items at the time of installation. Proper fluid use and fluid levels must be maintained at all times.

Freight Costs: In the event of a warranty claim, regular freight costs are guaranteed and refundable. Expedited freight charges (next day air, 2nd day air, 3rd day, etc.) are not warranted and are the responsibility of the customer. No freight refunds will be paid on part returns or credits due to customer error. Towing charges are not covered.

Conditions That Void Warranty

1. Improper installation or handling which leads to part failure.
2. Installation of parts(s) in any non-stock application (racing, conversion, off road, etc.).
3. Dismantling of part(s) for any reason without permission from Raceway Auto & Truck Parts.
4. Tampering or removal of heat tabs on engines.
5. Accidents, abuse, neglect, alteration or improper maintenance.
6. Extended warranty not to exceed 20k miles per year average.