

Raceway Auto & Truck Parts Terms of Warranty & Returns

All parts sold by Raceway Auto & Truck Parts come with a standard 60 days parts warranty. This warranty is valid for 60 days from the date of the original sale and does not include any labor coverage. Extended warranties, if purchased, are available on all parts and range from 6 months to lifetime. Labor coverage is also available for an additional cost. Please consult your salesperson for additional warranty options. The following terms and conditions apply to all parts purchased at Raceway Auto & Truck Parts:

1. Raceway Auto & Truck Parts warrants all parts to work properly and fit the requested application.
2. Raceway Auto & Truck Parts may replace, repair or refund any parts under warranty at our discretion.
3. Electrical parts (such as, but not limited to, alternators, coils, switches, computers and control modules) are not eligible for refunds. They will be exchanged or repaired at Raceway Auto & Truck Parts discretion.
4. Extended warranties must be purchased at the time of the original sale and will be printed on the front of this invoice.
5. No labor will be paid to replace or repair any part unless a labor warranty was purchased.
6. Extended warranties that include labor will be paid based on time provided by Mitchell Flat Rate.
7. Refunds on merchandise originally paid for by check will be refunded by check, ten business days after the date of invoice.
8. All warranties are valid for original purchaser only. Warranty is non-transferable.
9. The original receipt must be presented for returns, credits or warranty claims.
10. Raceway Auto & Truck Parts does not cover or reimburse for the loss of time, inconvenience, loss of vehicle use, towing expense or any other consequential expenses in any of our warranties.
11. Returns of incorrect or not needed parts must be made within 30 days of original purchase.

Parts that are returned due to customer error/fault will be charged a 30% restock fee.

Other Conditions

Engines: Engines are sold as complete long blocks. Items such as, but not limited to, intake manifolds, exhaust manifolds, water pumps, wiring, sensors, thermostats, hoses, seals, timing belts, spark plugs, injectors, distributors, throttle body/valve, gaskets, etc. are not guaranteed or covered under any Raceway Auto & Truck Parts engine warranty. It is the responsibility of the customer to ensure these accessories are inspected and/or replaced upon installation. Proper fluid use and fluid levels must be maintained at all times. Head gaskets are warranted to be in proper working condition.

Transmissions and Transfer Cases: Gaskets, seals, and external electrical related parts are not warranted. It is the responsibility of the customer to inspect and/or replace these items at the time of installation. Transmissions must have new filters installed and be serviced to factory specifications. Proper fluid use and fluid levels must be maintained at all times. Coolant lines must be flushed and cleaned at the time of installation. Failure to do so voids warranty.

Axle Assemblies and Differentials: Warranty applies to the gear set, housing, axle shafts and hubs. There is no warranty on brakes or brake hardware. Gaskets, seals and external electrical related parts are not warranted. It is the responsibility of the customer to inspect and/or replace these items at the time of installation. Proper fluid use and fluid levels must be maintained at all times.

Freight Costs: In the event of a warranty claim, regular freight costs are guaranteed and refundable. Expedited freight charges (next day air, 2nd day air, 3rd day, etc.) are not warranted and are the responsibility of the customer. No freight refunds will be paid on part returns or credits due to customer error.

Conditions That Void Warranty

1. Improper installation or handling which leads to part failure.
2. Installation of parts(s) in any non-stock application (racing, conversion, off road, etc.).
3. Dismantling of part(s) for any reason without permission from Raceway Auto & Truck Parts.
4. Tampering or removal of heat tabs on engines.
5. Accidents, abuse, neglect, alteration or improper maintenance.